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PATENT  
Attorney Docket No.: 021756-060120US  
Client Ref. No.: OID-2008-373-02

TOWNSEND and TOWNSEND and CREW LLP

By: /Sean F. Parmenter/  
Sean F. Parmenter

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Safaa H. Hashim

Application No.: 10/669,882

Filed: September 23, 2003

For: TECHNIQUES FOR ENSURING  
DATA SECURITY AMONG  
PARTICIPANTS IN A WEB-CENTRIC  
INSURANCE MANAGEMENT  
SYSTEM

Customer No.: 51206

Confirmation No. 5268

Examiner: Natalie Pass

Technology Center/Art Unit: 3686

AMENDMENT

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Commissioner:

In response to the Final Office Action mailed September 29, 2010, please enter  
the following amendments and remarks:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this  
paper.

**Remarks/Arguments** begin on page 12 of this paper.